



**OTPWALL**  
SECURE EVERY ACCESS

**EFFECTIVE DATE: 01-09-2025**

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# Privacy Policy

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This Privacy Policy explains how OTPWALL, available at <https://otpwall.online>, collects, uses, stores, and protects the personal data of its users. By using our services, you agree to the practices described in this document. We are committed to ensuring your privacy, transparency, and security in compliance with applicable laws, including GDPR where relevant

## 1. GENERAL PROVISIONS

This Privacy Policy governs the processing of personal data by OTPWALL in connection with the services we provide. Personal data refers to any information that can directly or indirectly identify an individual. We process this data strictly in accordance with applicable data protection regulations. By using our services, you acknowledge and accept this Privacy Policy in full.

## 2. PURPOSES OF COLLECTING PERSONAL DATA

We collect and process personal data only for purposes necessary to provide, improve, and secure our services. The primary purposes include: - Registration and verification of user accounts. - Providing access to our OTP resale platform and services. - Communication with users for support, notifications, and updates.- Prevention of fraud, misuse, or unlawful activities on our platform. - Legal compliance with relevant authorities if required.

### **3. SCOPE AND CATEGORIES OF DATA COLLECTED**

Depending on how you interact with our services, the following categories of data may be collected: Contact information (email address, phone number if provided). - Payment details (processed through secure third-party providers; we do not store sensitive payment data). - Technical data (IP address, device type, browser, operating system). - Usage data (log files, preferences, and interactions with our website). We do not knowingly collect sensitive personal data unless strictly required for legal purposes.

### **4. LEGAL BASIS FOR PROCESSING**

Our legal basis for processing personal data includes: - Contractual necessity: To fulfill our obligations when you purchase or use our services. - Legitimate interests: To maintain and improve services, ensure security, and prevent misuse. - Legal obligations: To comply with applicable laws and regulations. - Consent: When required, we will seek your explicit consent for processing specific data.

### **5. DATA PROCESSING AND STORAGE**

Personal data is processed using automated and manual methods. We apply organizational and technical measures to protect data against unauthorized access, loss, or disclosure. Data is stored on secure servers, and we regularly review our practices to maintain a high standard of protection. Retention: Personal data will be retained only for as long as necessary to achieve the purposes defined in this Privacy Policy, unless a longer retention period is required by law.

### **6. SHARING AND DISCLOSURE OF DATA**

We do not sell or rent personal data to third parties. Data may be shared only under the following conditions:- With trusted service providers (e.g., hosting, payment processors) strictly for operational purposes. - With regulatory or law enforcement authorities if required by applicable law. - With your explicit consent for specific cases. All third parties handling data are required to adhere to confidentiality and data protection standards.

## **7. USER RIGHTS**

As a user of OTPWALL, you have the following rights regarding your personal data: - Right to access: Request details of personal data we hold about you. - Right to rectification: Correct inaccurate or incomplete data. - Right to erasure: Request deletion of your data, subject to legal obligations. - Right to restrict processing: Limit the way your data is processed in specific circumstances. - Right to data portability: Request a copy of your data in a structured, machine-readable format. - Right to object: Opt out of processing based on legitimate interest or direct marketing. You may exercise these rights by contacting us at [support@otpwall.com](mailto:support@otpwall.com).

## **8. COOKIES AND TRACKING TECHNOLOGIES**

Our website uses cookies and similar technologies to enhance user experience, analyze traffic, and improve functionality. Cookies are small text files stored on your device. You may disable cookies in your browser settings; however, this may affect certain website functions. By using our website, you consent to the use of cookies as described in our Cookie Policy

## **9. DATA SECURITY MEASURES**

We use a combination of administrative, technical, and physical safeguards to protect your personal data. These include encryption, firewalls, secure server infrastructure, and limited employee access. Despite our efforts, no system is 100% secure, and users should also take precautions such as using strong passwords and logging out after each session.

## **10. INTERNATIONAL DATA TRANSFERS**

Since OTPWALL provides services globally, your data may be transferred and processed in countries outside your residence. We ensure such transfers comply with data protection standards, and appropriate safeguards (e.g., Standard Contractual Clauses) are applied where necessary.

## 11. UPDATES TO THIS POLICY

We may revise this Privacy Policy from time to time to reflect changes in our services, laws, or practices. Updated versions will be posted on our website <https://otpwall.online>. Users are encouraged to review this page periodically. Continued use of our services after updates constitutes acceptance of the new terms.

## 12. CONTACT INFORMATION

For questions, concerns, or complaints regarding this Privacy Policy or the handling of your personal data, please contact us: Email: [support@otpwall.com](mailto:support@otpwall.com) Website: <https://otpwall.online> We aim to respond to all inquiries within a reasonable timeframe



A handwritten signature in blue ink, reading "Ahmed Shah", is written over a circular stamp. The stamp features a shield with a star and crescent, surrounded by the text "OTPWALL" and "2025".